HARMONY ADVANCED WATER SYSTEMS CORPORATION

200, 37 Quarry Park Blvd. S.E., Calgary, Alberta T2C 5H9 Phone: (855) 942-9726

Website: www.hawsco.ca Email: <u>customercare@hawsco.ca</u>

above-named Utility.



V24-001

## BUILDER APPLICATION FOR WATER, WASTEWATER, STORMWATER SERVICE

Builder Information				
Applicant Name:				
On behalf of (builder/developer):				
Mailing Address:			City:	
Province:	Postal Code:		Email:	
Business Phone:	Cell Phone:		Emergency Contact:	
Service Location Address (Location where we will be providing service)				
Service Address:			Possession Date:	
Type of Premises to be Serviced				
Residential Single-Family (house, townhouse, etc.)		Residential Multi-Family (basement suite, carriage house, etc.)		
Retail Store / Restaurant (provide details)		Other:		
Agreement				
I/WE AFFIRM THAT THE INFORMATION CONTAINED IN THIS APPLICATION IS CORRECT. HARMONY ADVANCED WATER SYSTEM CORPORATION - HAWSCO (THE "UTILITY") RESERVE THE RIGHT TO REQUEST ADDITIONAL INFORMATION TO CONFIRM THE LEVEL OF SERVICE REQUIRED. I/WE UNDERSTAND THAT THE TERMS OF SERVICE REQUIRE PAYMENT IN FULL OF ALL ACCOUNTS WITHIN 21 DAYS (UNLESS OTHERWISE STATED IN WRITING) OF INVOICE DATE AND I/WE UNDERSTAND THAT INTEREST ON OVERDUE ACCOUNTS SHALL BE AT THE RATE STIPULATED IN THE UTILITY'S TARIFF OR IF NO RATE IS STIPULATED AT A RATE EQUAL TO THE LESSOR OF 1.5% PER MONTH (19.6% COMPOUNDED ANNUALLY) AND THE MAXIMUM LEGAL INTEREST RATE ALLOWABLE. THE APPLICANT(S) CONSENT(S) TO THE UTILITY AND HAWSCO (1) USING THE APPLICANT'S PERSONAL INFORMATION (INCLUDING FINANCIALLY RELATED INFORMATION) WHEN IT IS NECESSARY IN ORDER TO SERVE THE APPLICANT AS A CUSTOMER, TO MEET LEGAL AND REGULATORY REQUIREMENTS, AND FOR INTERNAL AUDIT, STATISTICAL AND RECORD-KEEPING PURPOSES; AND (2) OBTAINING ANY REPORTS, INCLUDING ANY CREDIT, BACKGROUND AND OTHER PERSONAL INFORMATION ABOUT APPLICANT THAT THE UTILITY AND HAWSCO DEEMS NECESSARY FROM ANY THIRD PARTIES INCLUDING CREDIT BUREAUS AND REPORTING AGENCIES OR OTHER CREDIT GRANTORS, AND CONSENTS TO THE DISCLOSURE AND EXCHANGE OF SUCH INFORMATION BY AND AMONG UTILITY AND HAWSCO AND SUCH THIRD PARTIES (INCLUDING CREDIT AGENCIES AND BUREAUS AND OTHER CREDIT GRANTORS) FOR THE PURPOSES OF EVALUATING THE APPLICANT'S ELIGIBILITY FOR SERVICES THAT ARE REQUESTED BY APPLICANT.  THE UNDERSIGNED, BY APPLYING FOR SERVICE AND SIGNING THIS APPLICATION, ACKNOWLEDGES AN OBLIGATION TO PAY FOR SERVICES PROVIDED BY THE UTILITY AND HAWSCO IN ACCORDANCE WITH THIS APPLICATION AND ALL APPLICABLE TERMS AND CONDITIONS AND RATES				
AND CHARGES AND TO BE BOUND BY AND COMPLY WITH ALL APPLICABLE TERMS AND CONDITIONS AND RATES AND CHARGES AS AMENDED OR REPEALED FROM TIME TO TIME.  Scope				
The terms and conditions as set out in the Tariff for V	Vater Service at Harmon	y, Alberta by HAWSCO as a	pproved by the Alberta Utility Commission, shall	

apply to all customers supplied with service by above named Utility. The terms and conditions as set out in the current Rates and Rules for Wastewater, Stormwater Management, and Solid Waste Collection Service at Harmony, Alberta by HAWSCO shall apply to all customers supplied with service by the



## **Customer Water Service Connection Requirements**

Service Pipes: The customer shall be responsible at its cost to install water service piping on its property, and from the property line of the lot to the premises. The service piping and connection materials installed by the customer shall be rated by the manufacturer to sustain a minimum working pressure of 160 psi (1100 kilo pascals) and all work shall meet the requirements of the AB Building Code and AB Plumbing Code. No service pipe or fittings shall be covered until they have been inspected and approved by the Utility.

Shut-off Valve/Stop Cock: At the point of entry of the water service connection inside the premises, the customer is required to provide and install at its cost a shut-off valve (stop cock) to be located at a point prior to the check valve/backflow preventer, pressure reducing/regulating valve and water meter.

Water Meter: The customer is required to contact the Utility to supply and install a new water meter. The meter type and size will be determined by the Utility. The meter will be installed just after the check valve/backflow preventer and pressure reducing/regulating valve. All water supplied by the Utility to the customer must pass through the meter prior to its use by the customer. Upon installation of the water meter, the utility will verify the installation of the check valve/backflow preventer and pressure reducing/regulating valve. If approved, the meter will be sealed by the Utility. Upon sealing of the water meter by the Utility, the meter shall not be tampered with or bypassed by the customer. The customer shall permit the Utility access into the customer's premises from time-to-time, to read, inspect, repair or replace the water meter assembly as may be required by the Utility.

Pressure Reducing/Regulating Valve: The Utility maintains and operates mainline pressure reducing systems to provide its customers with acceptable water pressures. Although these mainline pressure reducing stations are well maintained, they are mechanical and thus subject to possible and unavoidable malfunction. Therefore, the customer is required to provide and install at its cost a pressure reducing/regulating valve on the water service inside the building, just after the shut-off valve and just before the water meter assembly. HAWSCO is not liable for any damages arising from excessive water pressures.

Check Valve/Backflow Preventer: The customer is required to provide and install at its cost a check valve/backflow preventer directly after the water shutoff valve.

Service Pipes: The customer shall be responsible, at its cost, for installing wastewater service piping on its property, and from the property line of the lot to the premises. The service piping and connection materials installed by the customer shall be rated by the manufacturer for wastewater service and all work shall meet requirements of the Alberta Building Code and Alberta Plumbing Code. No service pipe or fittings shall be covered until they have been inspected and approved by the Utility.

Sanitary Backflow Valve: The customer is required to provide and install at its cost a backflow valve prior to leaving the house. The customer shall maintain the backflow valve in proper working condition at all times. HAWSCO is not liable for any damages resulting from the backflow of wastewater or other effluent into a customer's premises.

Stormwater Management: The Utility does not charge application fees for the management of the Storm Water system. Management fees will be billed on a monthly basis.

## **Application Process**

- 1) Builder completes this application form and submits it to customercare@hawsco.ca.
- 2) HAWSCo will process the application and provide the Builder with a reply email service ticket for each application received.
- 3) Builder reports to HAWSCo once their plumber turns on curb stop via service ticket email.
- 4) Builder reports firm possession to HAWSCo via service ticket email.
- 5) HAWSCo installs water meter, completes inspection, and closes service ticket.
- 6) Builder receives invoice for application fee, meter, and installation.

## **Application Fees**

Application charges shall be paid as follows on all new applications. All fees are based on 3/4" residential service. Contact HAWSCo Customer Care to determine costs for larger service connections and commercial connections.

Water and Wastewater Connection Fee

Water and Wastewater Application Fee \$ 395.00
Water Meter and installation \$1175.00

TOTAL FEES AND SUPPLIES \$ 1570.00

Upon payment of fees outlined above and supply and inspection of the water meter from Utility, the Customer shall be classified as 'in-service' and shall be invoiced for service accordingly. Submit completed form with payment to HAWSCO. If you have questions about the application process, please contact HAWSCO at 1-855-942-9726.

Note: It is the Builder's responsibility to ensure the property has a water meter at possession. If homes are possessed without a water meter, the Builder will be charged a \$500.00 service fee and will be responsible for any additional costs associated with necessary remediations.

Date:	Name:	Signature: